

# Bolling Holt



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<http://boholt.com>

## Experience



### Information Technology Desktop Support

State of Alabama

Oct 2021 - Present (1 year 4 months)

Maintain and support desktop/laptop computers, peripherals, and software for the Office of Information Technology and a host of state agencies to which we provide IT support in an Active Directory domain.



### Business Owner

Bolling H. Holt Enterprises, LLC

Oct 2015 - Present (7 years 4 months)



### Cyber Security Analyst

State of Alabama

Oct 2020 - Oct 2021 (1 year 1 month)

Perform cybersecurity for the State of Alabama Office of Information Technology, Microsoft Cloud Application Security, Splunk, Gigamon administration, monitoring possible malicious activities including but not limited to beaconing hosts, impossible travel activities, suspicious activity from suspicious IP addresses, attempted account breaches.



### Systems Administrator

State of Alabama

Apr 2019 - Oct 2020 (1 year 7 months)

Performed systems administration for the State of Alabama Office of Information Technology, providing support for a multitude of state agencies, including Microsoft Office 365, Active Directory, and mobile device administration and security.



### Assistant Network Administrator & Mobile Device Administrator

State of Alabama

Dec 2013 - Apr 2019 (5 years 5 months)

Performed network administration (WAN and LAN), mobile device administration with Samsung KNOX, Maas360, & Microsoft Intune, and cybersecurity for the State of Alabama Department of Corrections, managing Cisco Meraki switches, access points, security appliances, and Avaya VoIP devices.



### IT Systems Technician, Senior

State of Alabama

Mar 2011 - Nov 2013 (2 years 9 months)

Maintained point of sale systems and PCs, diagnosed network problems, and provided technical support for the State of Alabama ABC Board, statewide.



### **Management Systems Specialist**

Whiddon College of Medicine at the University of South Alabama

Oct 2007 - Mar 2011 (3 years 6 months)

Maintained three computer labs across three campuses for the College of Medicine's Biomedical Library. Provided technical assistance to faculty, staff, and students. Maintained Windows and Linux servers and library software support.



### **Manager**

Auburn University at Montgomery

Feb 2002 - Sep 2007 (5 years 8 months)

Manager of the Sciences Computing Center maintaining and directing two computing labs serving the entire university, providing technical support to the faculty and staff of the School of Sciences, and managing seven to nine workers.



### **IT Support Technician**

Auburn University at Montgomery

Mar 2000 - Feb 2002 (2 years)

Managed three computer labs for the School of Business and provided technical support for the faculty and staff.

## **Education**



### **Auburn University at Montgomery**

Bachelor's degree, Management of Information Systems and Decision Sciences

1999 - 2005



### **Saint James School Montgomery, AL**

High School Diploma

1986 - 1999

## **Skills**

Troubleshooting • Technical Support • Active Directory • Customer Service • Microsoft Office • Cisco Meraki • Information Technology • Point of Sale (POS) Systems • Access Points • Splunk