

BOLLING “BO” HOLT IV

OBJECTIVE

To increase productivity in all facets of company business by managing technology to its greatest advantage.

EXPERIENCE

2011-present **State of Alabama ABC Board** Montgomery, AL

IT Systems Technician, Senior

- Provide technical support to nearly 200 ABC stores statewide both onsite and remotely.
- Provide technical support to ABC administrative staff in Montgomery, AL.
- Ensure that remote sites stay connected over a WAN and diagnose/troubleshoot connection issues.

2007-2011 **University of South Alabama** Mobile, AL

Management Systems Specialist I

- Provided technical support to the faculty of the Baugh Biomedical Library.
- Maintained all library computers at campus location, Children and Women’s Hospital location, and USA Medical Center location.
- Managed a combination of Linux and Windows servers.
- Analyzed, recommend, and purchase hardware/software for a multi-operating system environment.

2008-2009 **City of Mobile** Mobile, AL

Taught Computer Troubleshooting for the Department of Parks and Recreation Community Activities

2000-2007 **Auburn University Montgomery** Montgomery, AL

Manager/Senior User Services Technician & Adjunct Instructor

- Maintained three computer labs and provided technical support to the faculty and staff of the School of Business.
- Became manager/senior user services technician for the School of Sciences in 2002.
- Maintained two computer labs, one web server, and provided technical support to the faculty and staff of the School of Sciences
- Directly supervised 7 student assistants.
- Adjunct Instructor of COMM 2713, Introduction to Personal Computing, Fall 2006

1996-2007 **Housecall Computer Services** Montgomery, AL

Self-Employed What began as troubleshooting technology problems for family and friends morphed into a full-fledged business that began in 1996 and is still flourishing. My reputation for prompt reliability is solid; and I keep it that way by providing the right answers to difficult questions. I effectively communicate to skittish computer users, thereby empowering them to become ultimately more productive.

- Provide on-site PC service calls and upgrade users' skills through one-on-one training as well tailoring the technology they have to what they need.

1992-1996; 1998-2000 **Alabama Computer Associates** Montgomery, AL
PC Technician

- Constructed new computers.
- Resolved customer problems/troubleshooting.
- Performed on-site service calls.

2000-2001 **Buckmasters Deer Hunting Assn.** Montgomery, AL
Telemarketer

- Telemarketing sales representative

2001 **Aspire Staffing** Montgomery, AL
Floating Troubleshooter

- Performed loan modifications and offered advice on home loan refinancing at Regions Mortgage.
- Using advanced technological expertise, recovered missing documents for Union Planters Mortgage.

1997 **Harco Super Drug** Montgomery, AL

- Managed cash registers
- Served customers
- Stocked shelves

EDUCATION

2005 **Auburn University Montgomery** Montgomery, AL
■ Earned B.S. majoring in Information Systems.

1999 **Saint James School** Montgomery, AL
■ Earned high school diploma.

1992 **Auburn University Montgomery** Montgomery, AL
■ Audited college course in Fortran 77 as a fifth grader

INTERESTS & COMMUNITY TIES

Saint James School Band, 1992-1993.

Builders' Club (community service projects), 1993-1994

Saint James School Ambassador, 1994-1996.

Headed W.S.T.J., Saint James Middle School's TV station, 1994-1998.

WSFA "Wiz Kids", featured on WSFA's *Live at Five* news program, 1995.

Student Government Association President, Saint James School, 1998-1999.

Alpha Tau Omega fraternity, Auburn University Montgomery, founding father, historian, public relations chairman, member at large, chaplain, web site committee chairman, and secretary, 1999-2003.

Saint James School Alumni Association, member, secretary, vice-president, and president, 2003-2007.

Auburn University Montgomery Psychology Club, director of intercollegiate affairs, 2004.

Auburn University Montgomery Alumni Association, board of directors, and lifetime member, 2005-2007

Senator for School of Business AUM SGA, 2003.

Secretary for AUM SGA, 2003.

Board member for Shoreline Towers Beachfront Condominiums in Gulf Shores, Alabama, 2008-present

Elected to Office of Secretary for Shoreline Towers Beachfront Condominiums Board of Directors in Gulf Shores, Alabama, 2008-present

References Available Upon Request